



Banchory Primary School Nursery Quality Assurance Questionnaire



15 Parents/Carers responded to the questionnaire Quality of care and support

Please tick only one answer for each question

Yes No Don't know

I received clear information about the nursery before my child started	80%	20%	
My child and I were able to visit the nursery before starting to use it.	80%	13%	7%

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
Staff have worked with me and my child to develop an individual education and support programme for my child.	13%	27%	13%	7%	33%	7%
Staff regularly assess my child's learning and development and use this to plan their next steps.	20%	13%	7%		60%	
Staff share information about my child's learning and development with me and, where appropriate my child.	27%	40%	20%	7%	7%	
My child can experience and choose from a balanced range of activities.	47%	53%				
The nursery makes good use of resources in the community, for example the library and parks.	47%	47%			13%	
My child regularly gets fresh air and energetic physical play.	53%	47%				
The staff encourage my child to form positive relationships with other children.	33%	47%			20%	



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Strongly agree
Agree
Disagree
Strongly disagree
Don't know
Not applicable

The nursery has a clear code of behaviour for children, and works with the children to make sure they understand it.	33%	53%			13%	
My child has the opportunity to sleep or rest when they need to.	7%	7%			53%	33%
When necessary, the staff have helped me access specialist services such as physiotherapist, speech and language therapist, psychological services, or other services.	13%				27%	60%
The nursery provides a healthy and well-balanced diet which meets my child's dietary and cultural needs.	13%	66%			20%	
I am kept informed about what is happening in the nursery, for example through newsletters and information boards.	33%	60%		7%		
I am confident that the nursery keeps any written information about my child securely.	33%	53%			13%	
The staff treat any information about my child as confidential, and only share information where appropriate.	27%	40%			33%	



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Quality of the indoor environment

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
The staff ask for my child's views about the activities and outings, and use them to plan further activities.	20%	20%			60%	
The nursery is a safe, secure, hygienic, smoke free, pleasant and stimulating environment.	33%	60%	7%			
There is enough space for the children to play and get involved in a range of activities.	47%	53%				
The nursery has a suitable range of equipment, toys and materials for the children.	40%	60%				

Quality of the outdoor environment

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
The staff ask for my child's views about the activities and outings, and use them to plan further activities.	20%	7%			66%	7%
The nursery is a safe, secure, hygienic, smoke free, pleasant and stimulating environment.	40%	47%	13%			
There is enough space for the children to play and get involved in a range of activities.	40%	60%				
The nursery has a suitable range of equipment, toys and materials for the children.	40%	60%				



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Quality of staffing

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
I am confident that staff have the skills and experience to care for my child and support their learning and development.	66%	27%	7%			
I am confident that there are always enough staff in the nursery to provide a good quality of care.	53%	40%			7%	
My child appears happy and confident with the staff.	73%	27%				
I am confident that the staff will protect my child from harm, abuse, bullying and neglect.	66%	34%				
The staff treat my child fairly and with respect	73%	20%			7%	

Management and Leadership

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
The nursery has involved me and my child in developing the nursery, for example asking for ideas and feedback.	33%	40%	13%		7%	

Overall comments

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Not applicable
Overall, I am happy with the quality of care my child receives in this service.	47%	46%			7%	



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Please put any further comments you have about the nursery in the following box.

Positive

- * The new email updates and pictures is an excellent idea I think it will help parents understand what goes on at nursery.
- * Outdoor play and excursions are super, please continue.
- * Overall my child seems genuinely happy in the nursery and I am very pleased.
- * The staff all do a wonderful job and provide a nurturing environment for the kids - praise perhaps not given often enough!
- * I am very pleased with the happy atmosphere in the nursery, created by the super staff.
- * I think the nursery is very well run and I know Child A is learning and happy at nursery.
- * Both child B and I have bonded well with the teachers and as his mother I take great comfort in seeing him enjoy his time as well as learning and developing within himself.
- * Some members of staff are very enthusiastic

Neutral

- * My daughter only started in August and is just newly 3 so she is a bit young to have an education programme.
- * Playing, integrating with her peers and learning through play and singing etc is great for her now and I know things will develop as she does.
- * It was quite difficult to complete the whole of this form with full accuracy as my child has only been in attendance at the nursery for one full week so far but to date he seems very happy.
- * I would say that the induction process (particularly for those in pre-school) could have been a lot quicker. I definitely felt my child could have started full sessions a lot sooner than permitted.
- * Child A settled in well however but it would be good to have a five minute chat with a teacher if a child is starting mid term.
- * I feel that there is not so much feed-back on an individual basis - I would like to know where his weaknesses are at nursery so that I can work on them out with nursery times. This may be due to it being a very busy time with pick ups and drop offs which I appreciate.
- * I would appreciate a warm welcome - every day
- * Feedback (just a little) would be helpful to know as to how your child is doing at the end of the week.



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Negative

- * Not all children tell what has been happening each day which may contribute to some answers!
- * Maybe a short notice re:snack and activity on noticeboard so we know and can ask about?
- * I sometimes feel that there are too many activities available at once, choice is good but these could be staggered through the day.
- * Child A started last January and as it wasn't a normal intake I didn't feel there was enough information from the staff about the nursery.
- * Feel it is very unwelcoming environment, classic example - first day the nursery door was opened but nothing was said. The staff don't smile, they don't greet you and very rarely speak.
- * Have no idea what my child is doing or how my child is doing
- * Lack of communication re upcoming events ie Tempest Photography and Welly Walk

If you would like to discuss any individual concerns please do not hesitate to contact any member of the nursery team.

Many Thanks



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